

Professional Disclosure Statement

Clinical Social Work Services at the UVMHC Memory Program

The clinical social work staff at the Memory Program provide therapy and counseling for patients who are diagnosed with memory disorders and for their family members who support them. We offer individual therapy and counseling sessions, family counseling sessions, and group therapy. In addition, we offer information on resources to support care and dementia education. Sessions, including group therapy, may be provided through telehealth or in person. Patients at the Memory Program are encouraged to access clinical social work services early in their care. To schedule an appointment, please call the front desk at 802-847-1111.

Our staff:

Lisa K Lax, LICSW EdD

- Doctorate of Education- University of Vermont 2012
- Masters of Social Work- Adelphi University, 1983
- Licensed Clinical Social Worker in Vermont since 1989. License # 089.0000134

Lisa has over 25 years of social work practice experience in community mental health and behavioral health care. She has experience with assessment and mental health care for adults, and in employee and family assistance. In addition, she has worked as a social work educator at the UVM Masters of Social Work Program, as a program manager, and has served as a clinical supervisor and organizational/management consultant. Lisa has worked at the Memory Program since 2018, where she provides therapy services for individuals, families and groups. She is a certified trainer and group leader for the CAREERS program developed by the Reitman Centre in Toronto ON.

Rhiannon Champagne, LICSW

- Masters of Social Work- New York University 2012
- Licensed Clinical Social Worker in Vermont since 2018. License # 089.0134123

Rhiannon has 10 years of social work experience in both community mental health care and healthcare systems. She has experience with the assessment of mental health needs of adults and care management for older adults in New York City. For several years Rhiannon also provided social work services within both public and private hospital systems in New York City, identifying and preparing for patients health care and social needs upon discharge. Rhiannon joined the Memory Program in March of 2022 where she provides therapy and supportive counseling for individuals and families.

Confidentiality

Information shared during counseling sessions at the Memory Program, including identifying information, is held in strict confidence. However, if a family member receives counseling under a patient's name, please note that any information about their contact with social work staff is available to the patient.

Written or verbal information about a patient's care will not be shared with another person or entity outside of UVMHC unless we have a patient's and/or a designated family member's written permission. We will only share information about a patient's care with their family members who are listed on the patient's permission form.

There are some exceptions to our confidentiality agreement:

- *If there is reasonable concern about the safety of a child or a vulnerable adult based on something shared in a session.* In these cases, we are required by law to make a report to state Child or Adult Protective Services.
- *If there is a reasonable concern about your or another person's safety based on information shared in a session.* In these cases, we may need to share information in order to ensure safety for the person of concern.
- We need to submit limited information to insurance companies in order to be reimbursed for counseling and psychotherapy. These entities are HIPAA compliant.

Availability

Clinical social work staff are available for sessions during weekdays between the hours of 8:30 AM and 5:00 PM. Some group therapy sessions are offered during evening hours. In between scheduled sessions, if you need to get in touch, you may leave a brief voice message for one of the social work staff by calling 802-847-1111. We will do our best to return all calls within a business day. Please do not share personal information through email as this is not secure for confidentiality.

Cancellations

If you cannot keep an appointment, we ask that you call the front desk at 802-847-1111 as soon as this is known and within at least 24 hours of the appointment. We have a number of people waiting for an appointment for our service and would like to use the available time to serve those in need.

Emergencies

We do not have capacity to respond immediately to mental health emergencies. If you leave a message on our voice mail, we will return the call as soon as possible, generally before the end

of the business day. If you need urgent care, please call First Call of Chittenden County at 802-488-7777 for an immediate response or come to the ED at the medical center.

Fees

The fees for counseling and psychotherapy at the Memory Program are generally covered by health insurance. However, there may be a co-pay and/or a deductible amount before insurance will cover the fees. If you have questions about our fees, please contact the billing office at UVMHC at 802-847-8000.

You have the right to be treated with the utmost care and respect, following the ethical guidelines of professional social work. If you would like information on the rules and regulations for clinical social workers in Vermont or if you have complaints about the professional services of a Licensed Clinical Social Worker in Vermont, you can access this at:

The Vermont Secretary of State Office of Professional Regulation
89 Main Street, 3rd Floor
Montpelier VT 05620 Phone: 802-828-2390
<https://www.sec.state.vt.us/professional-regulation.aspx>

Signature Page for Professional Disclosure

This is to indicate that I have received, reviewed, and understand the information provided in the professional disclosure statement for the **Clinical Social Work Services at the UVMHC Memory Program** and I accept the conditions related to this agreement. I understand if I have any questions or concerns as we go forward, I can discuss these with one of the social work staff.

Client Name _____

Client Signature _____

Date _____

Counselor Name _____

Counselor Signature _____

Date _____

Signature of Omission

This is to indicate that I have received, reviewed and have declined to provide a signature at this time. I understand that if I have any questions or concerns as we go forward, I can discuss these with one of the social work staff.

Client Name _____

Client Signature _____

Date _____

Counselor Name _____

Counselor Signature _____

Date _____

